



## **TERMS & CONDITIONS**

### **- GENERAL -**

#### **1. BOOKING**

- 1.1 Bookings and payments can only be made online through the *Berkshire Tai Chi* website.
- 1.2 Payment is due at the time of booking, and is required in order to secure that booking.
- 1.3 Bookings for the Beginners' *Introduction to Tai Chi* can only be made for the whole programme and must be made in advance, by the deadline indicated.
- 1.4 No refunds will be made for sessions missed from the *Introduction to Tai Chi* programme.
- 1.5 Places for regular weekly classes (but not *Introduction to Tai Chi*) can be booked one session at a time, or *en bloc* for one complete calendar month at a time.
- 1.6 Bookings for weekly classes will only be accepted up until 17:30 on the day before the class is scheduled to take place.
- 1.7 All bookings are for the named individual/s only, and are non-transferable.
- 1.8 Whilst every effort is made to honour bookings, there may be occasions when circumstances beyond our control result in a session being cancelled at short notice. (For example, if a hall has an overnight water leak in the winter time.) In the event of such a cancellation being necessary, your weekly class booking will automatically be transferred to the next available session unless this is impractical; in which case a credit will be issued for a replacement session.
- 1.9 Where a single session of the *Introduction to Tai Chi* has to be cancelled for reasons such as that mentioned above at Clause 1.8, either an additional session will be scheduled or a refund issued for that one session; at the discretion of *Berkshire Tai Chi*.
- 1.10 Bookings accepted in good faith but not taken up on the day, will not be refunded.
- 1.11 All bookings imply acceptance of clauses 3.3, 6.1 and 6.2 (below).

#### **2. DATA PROTECTION**

- 2.1 Data submitted in order to book a session, or sessions, will be subject to our Privacy Policy which is available from this website.
- 2.2 Payment information submitted is processed securely using the Stripe payment portal. *Berkshire Tai Chi* has no knowledge of any of your personal financial details.



## 3. MEDICAL DISCLOSURE

- 3.1 The customer is responsible for checking their own medical suitability for our classes. Whilst *Berkshire Tai Chi* is happy to discuss personal situations, it must be recognised that we are not qualified to give specific medical advice. Please talk to your own GP or Consultant if you are unsure whether to participate or not.
- 3.2 When discussing your suitability with a doctor - who may have very limited knowledge of Tai Chi – please be aware that you should be prepared to point out that: you may be required to stand in a static, stress position for a short period of time and/or to bend low with your head hanging down. You may also be asked to roll your head in a circular motion. You will need to be able to stand unsupported on one leg for 2 – 3 seconds.
- 3.3 Class participants are required to meet all Covid safety requirements set by *Berkshire Tai Chi*. Please see section 6 (below).

## 4. IN THE TRAINING HALL

- 4.1 Personal effects are left in the hall at the owner's risk. *Berkshire Tai Chi* accepts no responsibility.
- 4.2 Participants are required to follow all safety instructions issued by the instructor, including Covid prevention measures. Repeated and/or wilful failure to do so will result in the individual being excluded from training.
- 4.3 Participants are expected to show courtesy to others. Disruptive behaviour will result in the individual/s being excluded from training at the instructor's sole discretion.

## 5. ELIGIBILITY

- 5.1 Chinese Exercise classes are open to non-members.
- 5.2 Weekly Tai Chi classes are only open to existing *Berkshire Tai Chi* members.

## 6. COVID-19

- 6.1 Everyone attending any *Berkshire Tai Chi* class, whether Chinese Exercises or Tai Chi, is required to provide evidence of being double-jabbed. This can be provided using the NHS smartphone *Covid Pass* which is available via the NHS App (not the NHS Covid app). It can be downloaded from the Apple I-store or Google Playstore. Failure to comply will result in automatic exclusion from training until such time as that person does provide such evidence.
- 6.2 In the case of exclusion (6.1 above), fees already paid will not be refunded.